



# Frequently Asked Questions

- **How can I make a reservation for any of your carnival events?**
  - Directly on our website ([www.meetingeurope.com](http://www.meetingeurope.com)) through secure payment with credit card / PayPal / bank transfer.
  - By contacting the office so that we can send you the booking-form, which you can fill out and return to us by e-mail ([clubit@meetingeurope.com](mailto:clubit@meetingeurope.com)) or fax (+39 041 5242639).
- **What happens after I have made the reservation and paid for the tickets?**

We will send you the ticket according to the chosen method when you made the booking online (pdf through e-mail, paper ticket by post, paper ticket to be picked up at the Atelier Tiepolo in Venice).
- **What's your cancellation policy?**

After January 3<sup>rd</sup> 2018 we no longer accept cancellations. Before that date, we refund 100% of the price of the ticket.
- **What can do if I have lost or forgotten my ticket?**

No problem, we will have a list of guests and we will check your name at the door before each event.
- **What can I do if I have dietary restrictions or food intolerances?**

Please, communicate it when you make the reservation so that we can find an alternative menu for you.
- **How can I reach the venues of your events?**

On our website there is a map with all the venues of our events and the precise addresses.
- **Can children come to the events organized by CCI?**

Of course, children are welcome. Contact us for special prices.
- **Is it necessary to know how to dance to participate to a ball?**

No. Our Dance Masters will teach you the basic steps of traditional dances, such as Minuet, Country Dance, Waltz, Polka, and Mazurka.
- **What's the dress code for the events?**

A period costume is required to attend our events.
- **What is the style of the costumes?**

The costumes must be historic costumes inspired by the styles of the 1600s-1800s. Our catalogues can be mailed to you if you contact the office.
- **Do you rent costumes?**

Yes, we do. From February 2<sup>nd</sup> till February 13<sup>th</sup> 2018 our **Atelier Tiepolo** will be open inside the Hotel Danieli every day from 10.00 a.m. till 8 p.m.
- **Can I reserve a costume before coming to Venice?**

When you book one of our events you can take advantage of our special offers reserved to the participants of the Venice Carnival in Costume 2018, by purchasing the costume offer directly online. After that you can make an appointment for the costume fitting with the office. The costume can be chosen directly at the Atelier.
- **What payment methods are accepted at the Atelier Tiepolo?**

All the major credit cards and cash.
- **Do you have costumes for children?**

Yes, we do but a small selection. It's best to contact us for specifics.

- **Can I make an appointment at the Atelier Tiepolo?**

Yes, you can by calling our office or sending us an e-mail.

- **What's available at the Atelier Tiepolo?**

We have more than 300 costumes for rent and we also have a variety of accessories such as masks, tights, hats, capes, wigs,

jewelry. We have tailors and qualified staff to help you choose the best dress for you.

- **What type of shoes should I wear with the costumes?**

Ladies can wear any type of elegant shoes because most dresses cover the feet. We suggest to the gentlemen to wear black shoes to which a bow will be applied at our Atelier.

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