

## **SALES CONDITIONS "VENICE CARNIVAL IN COSTUME®" 2025**

### **Booking and payment:**

- All the prices include VAT and there aren't any additional booking/credit card fees.
- It's possible to reserve directly on our website and pay by credit card or bank transfer. It's also possible to request the booking-form by phone or e-mail.
- The reservations are confirmed only upon receipt of the total cost of the ticket.
- The invitation to the reserved event is strictly personal, for this reason it's necessary to give us all the names of the people attending. The invitation, printed or digital, will have to be shown at the entrance of the party.
- **DRESS CODE:** period costume. Evening gowns and tuxedos will not be considered an adequate outfit.

### **Cancellation policy:**

- It's possible to **cancel a booking by January 17th 2025 to receive a full refund**. The amount will be credited back the same way the payment was received without any bank fees, in case of bank transfers.
- If the cancellation is received **between January 18th and February 7th 2025**, we recognize a 70% refund of the paid amount.
- If the customer cancels after **February 7th 2025**, there is no refund.
- In case of **cancellation of the carnival** of Venice or in case of impossibility for us to carry out our events due to any **government restrictions/provisions** related to COVID-19, the organizer undertakes to issue a **voucher** that can be used for any events of the Venice Carnival in Costume® 2026.

### **Photo and video release:**

- By purchasing the ticket every guest authorizes the company CCI sas di Fabio Momo & C. and those who work on behalf of it to take their picture and/or videos with the television media, photographic film with the right to use it in an editorial, promotional or any other publication.

### **Dietary restrictions/allergies:**

- It's the client's responsibility to inform our office, when making the booking, if he/she has any food allergies or intolerances. We will offer an alternative menu or replace a plate.
- The regular dinner menu is based on fish, but we usually offer the possibility to choose between a vegetarian or meat menu. The important thing is to let us know in advance. If nothing is communicated, we will serve the regular evening menu based on fish. **It will not be possible to request a change of menu during dinner.**