

SALES CONDITIONS "VENICE CARNIVAL IN COSTUME®" 2021

Booking and payment:

- **The prices indicated online include VAT and there aren't any booking fees.**
- It's possible to reserve directly on our website or by phone, by calling the office, or by e-mail, by requesting the booking-form.
- The reservations are confirmed only when the payment is made, by credit card or bank transfer.
- People who are resident in Italy must write their fiscal code when they book any event.
- The invitation to the reserved event is strictly personal, for this reason it's necessary to give us all the names of the people attending. The invitation, printed or digital, will have to be shown at the entrance of the party.
- **There are no extra fees for the credit card or PayPal payments.**

Cancellation policy:

- It's possible to **cancel a booking by January 8th 2021 to receive a full refund.** The amount will be credited back the same way the payment was received without eventual bank fees.
- If the cancellation is received between **January 9th 2021 up till 7 days before the date of the booked event**, we will offer a voucher of the same amount paid, and it will be valid for the carnivals of 2022 or 2023.
- If the cancellation is made **less than 7 days before the date of the event**, it's not possible to receive a voucher nor a refund.

Dietary restrictions/allergies:

- It's the client's responsibility to inform our office, when making the booking, if he/she has any food allergies or intolerances. We will offer an alternative menu or replace a plate.
- The dinner menus are usually based on fish, but we always offer the possibility to choose between a vegetarian menu or a meat-based dinner. The important thing is to let us know in advance. If nothing is communicated, we will serve the evening menu based on fish. **It will not be possible to request a change of menu during dinner.**

C.C.I. sas di Fabio Momo & C. - Atelier Tiepolo

San Polo 2870/A, 30125 Venezia

T. +39 0415242668 - +39 334 3974233

www.meetingeurope.com – clubit@meetingeurope.com